THANK YOU FOR YOUR PURCHASE

Here are some tips and instructions to ensure a proper fit and to prolong the life of your Birkenstocks:



TRYING ON A NEW PAIR

Open all straps and step into the footbed. The contours of the footbed should follow the curves of your foot.

Close the straps comfortably, leaving enough space to allow your feet the freedom of movement.

Stand up and make sure you have 5mm extra room in front of your toes and 5mm behind your heels.



BREAKING IN A NEW PAIR

For the first five or six times you wear your new shoes, limit the time to just a few hours. This allows your feet and body to gradually get used to the contoured arch support as well as the straps and buckles.



Exposure to concentrated heat can damage your Birkenstocks. Avoid leaving them in direct sunlight or in the car on warm days and keep them away from radiators and fireplaces.



DON'T IMMERSE IN WATER

Water can damage the cork and dissolve the glue/sealant. If your shoes get wet, dry them slowly and away from direct heat, never directly in front of a heater.

If the buckles are exposed to salt water, rinse them to avoid corrosion.



AIR FOOTBEDS REGULARLY

Birkenstock footbeds are constructed of layers of jute and cork covered in a suede lining. It's designed to absorb moisture from your feet. Airing the footbeds prevents the build up of odours caused by excess moisture.



Birkenstock footwear with exposed cork footbed may require cork repair due to general wear over time.

The soles need repairing or replacement before you start wearing into the cork.



CARING FOR YOUR BIRKENSTOCKS

SMOOTH LEATHER

Apply a good quality clear or colour active cream polish regularly to remove scuff marks and keep the leather supple.

Please note: Any dyed leather may transfer some colour.

NATURAL LEATHER/OILED LEATHER

Use a suede brush or to remove stains, apply a nubuck eraser block. To restore/maintain the colour, apply a colourless leather conditioner.

METALLIC LEATHER

The metallic finish is a thin foil and is very prone to scuff marks. Avoid staining them with corrosive liquids such as perfume, nail polish remover (acetone), sunscreen and aerosols.

You can protect the leather using a neutral shoe polish.

PATENT LEATHER

To clean, wipe with a damp soft cloth.

SUEDE LEATHER

To protect, apply a silicone-based waterproofing spray. Use a wire suede brush to clean.

NUBUCK LEATHER

To clean, apply a nubuck eraser block or a suede brush. To protect, apply a silicone-based waterproofing spray.

WOOL FELT

Gently brush with a plastic bristle suede brush or an old toothbrush.

BIRKO-FLOR

Wipe with a clean, damp cloth.

BIRKO-FLOR NUBUCK

To clean, brush lightly with a plastic bristle suede brush or an old toothbrush.

BIRKO-FELT

Gently brush with a plastic bristle suede brush or an old toothbrush.

MICROFIBRE

Brush lightly with a plastic bristle suede brush or an old toothbrush.

POLYURETHANE

Wash with mild soap and water.

EVA

Wash with mild soap and water.



EVA can shrink at high temperatures.

